

Northeast Alabama Community College



2011 Alumni Survey Report

Northeast Alabama Community College

**2011 Alumni Survey
of 2009-2010 Degree and Certificate Recipients**

Report



**Office of Institutional Planning and Assessment
July 2011**

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Martha Banks, 121 Wallace Building

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Martha Banks, 121 Wallace Building

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Rita Ivey, 109 Student Center

ACCREDITATION AND INSTITUTIONAL MEMBERSHIPS

Northeast Alabama Community College (NACC) is accredited by the Southern Association of Colleges and Schools Commission on Colleges, Inc. (SACSCOC) (1866 Southern Lane, Decatur, Georgia 30033-4097; telephone 404-679-4500; website: www.sacscoc.org) to award the Associate Degree.

Institutional memberships include the Southern Association of Colleges and Schools Commission on Colleges, Inc., the American Association of Community Colleges, the Alabama Community College Association, the National Association for Developmental Education, the National League for Nursing, the League for Innovation in the Community College, and the National Institute for Staff and Organizational Development. NACC is a member of the Alabama Community College System.

This document was compiled by the Office of Institutional Planning and Assessment.

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July 2011

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EXECUTIVE SUMMARY

The mission of Northeast Alabama Community College is to provide accessible quality educational opportunities, promote economic growth, and enhance the quality of life for the people of Alabama.

Each year during the summer term, graduates and certificate achievers of the previous academic year are surveyed to gather information about their experiences at NACC and their status/accomplishments in the year following completion of their NACC studies. Alumni perceptions of their educational experiences at both NACC and transfer institutions and/or the impact of their NACC experience on their status in the workforce, along with information about how they are currently engaged, provide an opportunity for the College community to review our accomplishments as well as areas in need of improvement as we strive to fulfill the NACC mission.

The Office of Institutional Planning and Assessment mailed the **2011 Alumni Survey** notices to the 366 AA, AS, and AAS graduates and the Practical Nursing and Cosmetology certificate completers of the 2009-2010 academic year. In a continuing effort to increase response to the survey, this year we again offered a special gift – an NACC monogrammed sports pack – to the first 25 respondents and entered all participants in a drawing for an iPod Shuffle.

The first week brought 41 responses, compared to 52 for the previous year. A follow-up postcard resulted in 16 additional submissions. The result was a 16% response rate (57 alumni), equal to that of last year. All participants submitted their surveys online. Although the current rate of return is acceptable, efforts to improve the rate for succeeding years will continue.

Forty-six percent of the respondents were AA and AS graduates, while 61% were either AAS graduates or Practical Nursing or Cosmetology certificate completers. Although the percentage of AA/AS respondents increased by 8 points this year, for the second successive year substantially more AAS and certificate completers responded to the survey, possibly resulting from the fact that many AAS and certificate completers may continue to reside at the same address while AA/AS completers who have transferred to a four-year institution and changed residences may not have received their notifications about the survey.

Overall, the respondents indicated satisfaction with their experiences at NACC. In fact, 100.0% rated their overall perception of NACC as either *positive* or *very positive* and stated that they would recommend the college to friends and family. It should be noted that responses are based upon student experiences of at least one to two years ago and that some, especially among students who attended part time, may be based upon experiences prior to that. Thus, some complaints or suggestions may pertain to services or facilities that have already been addressed.

This report provides a detailed tabulation of each survey item. Summary highlights include the following:

- 98.2% (56 of 57 respondents) indicated they had achieved their educational goals at NACC.
- A majority of transfer students indicated they were *exceptionally well prepared* for continued education (an increase of almost 5% above 2010 respondents), and 100.0% felt as well prepared as non-NACC students at the transfer institution.
- 95.0% of transfers reported a current GPA of 3.0 or above at the transfer institution.
- Positive perceptions of registration procedures, course offerings and scheduling, financial aid, veterans services, and library services showed a marked increase over 2010.

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- Over 90% of the alumni felt their NACC experiences contributed to their growth in communication, cognition, information literacy, interpersonal skills, aesthetic sensitivity, and personal responsibility (general education outcomes).
- Of those alumni currently employed, approximately 68% are employed in either DeKalb or Jackson Counties, with 2.4% having left the state for employment (compared to 6.9% of 2010 respondents and 10.5% of the 2009 respondents).
- Almost all who have been employed in a job related to their NACC training indicated satisfaction with AAS and/or certificate program preparation.
- AAS and certificate alumni reported employing a wide range of computer, writing, and quantitative tasks on the job.
- 87.7% of alumni reported visiting the College website since completing their studies at NACC, and 45.6% reported attending an NACC theatre performance, the Latino Festival, or the Music on the Mountain Bluegrass Festival, an increase of 21 percentage points over the 2010 respondents.

When reviewing this report, readers should take note of the number of respondents for each item and understand that some items received responses which may prove insufficient for a valid assessment. In addition, although instructed to rate only those areas with which they had experience at NACC, some alumni appear to have responded to items about which they had little or no knowledge. For example, 8 respondents rated the Child Development (CHD) lab, yet only one indicated a degree in CHD. Likewise, the number of ratings of the COS, DDT, EMS, ILT, MAT, NUR, and OAD labs surpassed the indicated number of completers in those areas. Despite these discrepancies, the survey does provide an adequate picture of alumni perceptions of their experiences at NACC as well as information about their status since completing their degrees or certificates.

Martha Banks
Director of Institutional Planning and Assessment
July 2011

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Reserved

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Total Number of Respondents: 57

Degree/Certificate*	Respondents
AA	9
AS	16
AAS in Business: Management & Supervision Option	6
AAS in Computer Information Systems	-
AAS in Child Development	1
AAS in Criminal Justice	1
AAS in Drafting and Design Technology	3
AAS in Emergency Medical Services	-
AAS in Emergency Medical Services: Management Option	-
AAS in Industrial Electronics Technology	4
AAS in Medical Assistant	4
AAS in Office Administration	1
AAS in Office Administration: Medical Office Assistant Option	2
AAS in Office Administration: Paralegal Option	-
AAS in Nursing	7
Certificate in Child Development	-
Certificate in Cosmetology	1
Certificate in Practical Nursing	5

*Students receiving more than one type of degree were counted once for the total, but were recorded separately in the above breakdown.

Respondent Demographic Information

Gender	Respondents	Percent
Male	16	28.1%
Female	41	71.9%
Total	57	100.0%

Current age	Respondents	Percent
18-20	2	3.5%
21-25	20	35.1%
26-30	6	10.5%
31-40	12	21.1%
41-50	13	22.8%
51-60	3	5.3%
Over 60	1	1.8%
Total	57	100.0%

Racial/ethnic group	Respondents	Percent
African American/Black	2	3.6%
Asian/Pacific Islander	0	0.0%
Hispanic/Latino	0	0.0%
Native American	4	7.1%
White	50	89.3%
Total	56	100.0%

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1. Did you achieve the educational goals you set when you entered NACC?

Response	Respondents	Percent
Yes	56	98.2%
No	1	1.8%
Total	57	100.0%

Continued Education

2. What is your current status in regard to further education?

Status	Respondents	Percent
Enrolled in a senior institution	17	30.4%
Enrolled at NACC for further coursework	11	19.6%
Enrolled in another two-year institution	3	5.4%
Working, not in college, but considering further education in the future	18	32.1%
Working, no plans to continue education	3	5.4%
Not working, not in college, but considering further education in the future	2	3.6%
Not working, no plans to continue education	2	3.6%
Total	56	100.0%

3. Have you taken classes at any other college or university since you left NACC?

Response	Respondents	Percent
Yes	21	36.8%
No	28	49.1%
Still enrolled at NACC	8	14.0%
Total	57	100.0%

Items 4-15 are based on the responses of students who indicated enrollment at another college or university since leaving NACC.

4. If you are enrolled in a senior institution or in another two-year institution, what is the name of the institution?

Institution	Respondents
Jacksonville State University	6
Athens State University	4
Alabama A&M University	2
University of Alabama	2
University of Alabama at Huntsville	2
Shorter University	1
Snead State Community College	1
Strayer University	1
Tennessee Temple University	1
University of Alabama at Birmingham	1
Total	21

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5. What is your expected completion date?

Year	Respondents
2011	3
2012	9
2013	7
Total	19

Note: One student did not indicate a completion date. The student attending Snead State plans to complete coursework there in August and apply to the NACC nursing program.

6. How well did NACC prepare you for continued education?

NACC preparation for continued education	Respondents	Percent
Exceptionally well	15	71.4%
More than adequately	5	23.8%
Adequately	1	4.8%
Not well	0	0.0%
Total	21	100.0%

7. What was your cumulative GPA when you graduated from NACC?

Cumulative GPA at NACC	Respondents	Percent
3.5 - 4.0	16	76.2%
3.0 - 3.49	4	19.0%
2.5 - 2.99	1	4.8%
Below 2.5	0	0.0%
Total	21	100.0%

8. What is your cumulative GPA at your transfer institution (even if not currently enrolled)?

Cumulative GPA at NACC	Respondents	Percent
3.5 - 4.0	13	65.0%
3.0 - 3.49	6	30.0%
2.5 - 2.99	1	5.0%
Below 2.5	0	0.0%
Total	20	100.0%

9. Overall, have you felt as well prepared as non-NACC students for courses at your transfer institution?

Response	Respondents	Percent
Yes	21	100.0%
No	0	0.0%
Total	21	100.0%

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10. Considering courses taken since leaving NACC, please rate the effort required at your transfer institution in the areas of reading, writing, and oral presentations:

READING: My transfer institution requires		
Response	Respondents	Percent
Less reading than NACC	1	4.8%
About the same amount of reading as NACC	9	42.9%
More reading than NACC	11	52.4%
Total	21	100.0%

WRITING: My transfer institution requires		
Response	Respondents	Percent
Less writing than NACC	3	14.3%
About the same amount of writing as NACC	12	57.1%
More writing than NACC	6	28.6%
Total	21	100.0%

ORAL PRESENTATIONS: My transfer institution requires		
Response	Respondents	Percent
Fewer presentations than NACC	1	4.8%
About the same number of presentations as NACC	14	66.7%
More presentations than NACC	6	28.6%
Total	21	100.0%

11. Indicate each of the following computer tasks you have employed for coursework at your transfer institution. Select all that apply.

Computer tasks	Respondents
Online Assignments	19
E-mail Communications	18
Word Processing	16
Web Browsing	15
Spreadsheets	10
Databases	7
Graphics	4
Desktop Publishing	2
None	1

12. Did you consult the STARS guide for your major and transfer institution while attending NACC?

Response	Respondents	Percent
Yes	14	70.0%
No*	6	30.0%
Neither of the above	0	0.0%
Total	20	100.0%

*Complete response: "No, I consulted the catalog or website of my transfer institution instead."

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13. Did all of your NACC courses transfer?

Response	Respondents	Percent
Yes	17	81.0%
No	4	19.0%
Total	21	100.0%

14. If the answer to the above is NO, please indicate the problem area(s) Mark all that apply.

Response	No. of Responses
Some courses were not accepted because I changed my major.	2
Some courses were not accepted because they did not apply to my major.	1
Some courses were not accepted because I had an excessive number of hours.	3
Some courses were not accepted because the course content was challenged.	2

15. List courses not accepted and the name of the transfer institution.

Response	Institution	Reason(s) Course was not Accepted
Foundations of Physical Education	Athens State University	Some courses were not accepted because the course content was challenged.
THR 126 and CIS 110	Alabama A&M	Some courses were not accepted because they did not apply to my major. Some courses were not accepted because I had an excessive number of hours.

General Education Outcomes

16. Please rate the quality of your NACC experiences in contributing to your growth in the following areas:

	Respondents	Excellent	Good	Average	Unsatisfactory
Ability to communicate effectively	56	71.4%	25.0%	3.6%	0.0%
Ability to think logically and analytically	57	66.7%	31.6%	1.8%	0.0%
Ability to research and retrieve information both through traditional means and through technology	57	70.2%	24.6%	5.3%	0.0%
Ability to interact effectively both with individuals and groups	57	61.4%	35.1%	3.5%	0.0%
Appreciation of artistic and creative endeavors through literature and the arts	57	59.6%	33.3%	7.0%	0.0%
Sense of personal responsibility in setting and achieving goals	57	80.7%	15.8%	3.5%	0.0%
Respect for people of diverse backgrounds and abilities	56	69.6%	23.2%	7.1%	0.0%

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Employment

17. Indicate your employment status for the majority of your enrollment time at NACC:

Employment status during majority of enrollment at NACC	Respondents	Percent
Employed off campus	35	61.4%
Employed at NACC	3	5.3%
Not employed during majority of enrollment time	19	33.3%
Total	57	100.0%

18. If you are currently employed, please indicate the location of your job. If not employed, do not respond.

Current job location	Respondents	Percent
Cherokee County	2	4.7%
DeKalb County	18	41.9%
Etowah County	2	4.7%
Jackson County	10	23.3%
Madison County	6	14.0%
Marshall County	6	14.0%
In another Alabama county	1	2.3%
Out of state	1	2.3%
Total	43	100.0%

Note: Three respondents indicated employment in two locations.

19. If you are currently employed, what is your salary range?

Current job location	Respondents	Percent
Less than \$10,000	12	27.9%
\$10,000 to \$19,999	10	23.3%
\$20,000 to \$29,999	4	9.3%
\$30,000 to \$39,999	6	14.0%
\$40,000 to \$49,999	7	16.3%
\$50,000 or above	4	9.3%
Total	43	100.0%

Overall Perceptions of NACC

20. Indicate your overall perception of the following services. Rate only those areas with which you had experience while at NACC.

Services	Respondents	Very Satisfied	Somewhat Satisfied	Dissatisfied	Very Dissatisfied
Quality of instruction	57	80.7%	17.5%	1.8%	0.0%
Relationship with faculty	56	82.1%	12.5%	1.8%	3.6%
Individual attention/assistance	56	80.4%	10.7%	7.1%	1.8%
Academic advising	57	71.9%	22.8%	3.5%	1.8%
Tutorial services	35	68.6%	22.9%	5.7%	2.9%
Programs of study offered	55	72.7%	25.5%	1.8%	0.0%
Course offerings and scheduling	57	77.2%	21.1%	1.8%	0.0%
Instructor use of technology	57	72.7%	24.6%	1.8%	0.0%

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20 (continued). Indicate your overall perception of the following services. Rate only those areas with which you had experience while at NACC.

Services	Respondents	Excellent	Above Average	Average	Below Average
Admissions procedures	56	73.2%	14.3%	12.5%	0.0%
New-student orientation	42	66.7%	14.3%	19.0%	0.0%
COMPASS placement	42	52.4%	23.8%	23.8%	0.0%
Registration procedures	57	68.4%	15.8%	15.8%	0.0%
Personal counseling	38	57.9%	23.7%	18.4%	0.0%
Registrar services (transcripts, etc.)	51	68.6%	15.7%	15.7%	0.0%
High school dual enrollment services	18	72.2%	27.8%	0.0%	0.0%
Online services (registration, transcripts, grade postings, financial status, etc.)	53	75.5%	17.0%	7.5%	0.0%
Student disability services	16	68.8%	18.8%	6.3%	6.3%
Student activities (intramural sports, clubs, honor societies, special events, etc.)	30	66.7%	23.3%	10.0%	0.0%
Financial aid services	49	71.4%	20.4%	6.1%	2.0%
Veterans services	11	81.8%	18.2%	0.0%	0.0%
Library services	48	66.7%	22.9%	10.4%	0.0%
Bookstore services and products	55	61.8%	16.4%	20.0%	1.8%
Business office (cashier) services	47	63.8%	21.3%	14.9%	0.0%
Security services	36	63.9%	22.2%	11.1%	2.8%

Note: Career counseling was inadvertently omitted from the 2011 survey.

21. Indicate your overall perception of the following facilities and equipment. Rate only those areas with which you had experience while at NACC.

Facilities/Equipment	Respondents	Excellent	Above Average	Average	Below Average
Classrooms/lecture halls	56	55.4%	25.0%	19.6%	0.0%
Classroom equipment	56	42.9%	25.0%	30.4%	1.8%
Library facilities and equipment	50	52.0%	22.0%	24.0%	2.0%
Art studio	13	61.5%	15.4%	15.4%	7.7%
Biology labs	39	46.2%	10.3%	38.5%	5.1%
Chemistry labs	16	56.3%	25.0%	12.5%	6.3%
Child development lab	8	62.5%	0.0%	37.5%	0.0%
Computer labs	50	54.0%	20.0%	26.0%	0.0%
Cosmetology lab – Salon Institute	6	66.7%	16.7%	16.7%	0.0%
DDT lab	9	88.9%	0.0%	11.1%	0.0%
EMS lab	8	87.5%	12.5%	0.0%	0.0%
ILT lab	10	70.0%	0.0%	10.0%	20.0%
Math labs	35	65.7%	20.0%	14.3%	0.0%
Medical assistant lab	10	80.0%	10.0%	0.0%	10.0%
Nursing computer labs	18	66.7%	22.2%	11.1%	0.0%
Nursing skills lab	18	66.7%	22.2%	11.1%	0.0%
OAD lab	7	71.4%	14.3%	14.3%	0.0%
Piano lab	7	85.7%	14.3%	0.0%	0.0%
Physical education facilities & equipment	15	60.0%	20.0%	13.3%	6.7%
Physics lab	8	75.0%	0.0%	25.0%	0.0%
Parking	56	42.9%	26.8%	23.2%	7.1%
Writing lab (English tutorials)	15	53.3%	26.7%	20.0%	0.0%
Appearance of NACC campus	56	73.2%	19.6%	7.1%	0.0%

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22. Please rate your overall perception of NACC.

Overall perception of NACC	Respondents	Percent
Very Positive	46	80.7%
Positive	11	19.3%
Negative	0	0.0%
Very Negative	0	0.0%
Total	57	100.0%

23. Would you recommend NACC to your friends and family?

Response	Respondents	Percent
Yes	56	100.0%
No	0	0.0%
Total	56	100.0%

24. Indicate each of the organizations which you joined at NACC. Mark all that apply.

Organization	Respondents
ABLE Student Alliance	4
American Criminal Justice Association	3
Chorus	2
Encore!	1
Jazz Band	2
Mu Alpha Theta	10
Phi Theta Kappa	19
Pre-Health Professions Club	1
Presidential Hosts	1
Quiz Team	2
Sigma Kappa Delta	20
Skills USA	1
Spectrum Art Club	1
SPIRE	5
Student Government Association	4
Student Nurses Association	3
Yearbook	2

Note: This report includes only those organizations indicated by respondents.
A complete listing of student organizations was included on the survey.

25. Since completing your program, have you visited the NACC website – www.nacc.edu?

Response	Respondents	Percent
Yes	50	87.7%
No	7	12.3%
Total	57	100.0%

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26. Since completing your program, have you attended an NACC theatre performance, the Latino Festival, or the Music on the Mountain Bluegrass Festival?

Response	Respondents	Percent
Yes	26	45.6%
No	31	54.4%
Total	57	100.0%

Items Specific to AAS and Certificate Program (Practical Nursing and Cosmetology) Completers

27. What is your current status?

Current Status	Respondents	Percent
Employed full or part time in a job related to training at NACC	22	64.7%
Employed full or part time in a job not related to training at NACC	3	8.8%
Employed full or part time in a job not related to training, but seeking employment in field	4	11.8%
Unemployed, seeking employment	4	11.8%
Unemployed, not seeking employment	1	2.9%
Full-time student and not currently employed	0	0.0%
Total	34	100.0%

28. Has completion of your program resulted in an increase in your wage level?

Response	Respondents	Percent
Yes	18	54.5%
No	15	45.5%
Total	33	100.0%

29. If you are now employed or have been employed in a job related to your training at NACC since completion of your program, please indicate how well your program at NACC prepared you for your work.

Work preparation	Respondents	Percent
Very well	14	56.0%
Adequately	10	40.0%
Not well	1	4.0%
Not at all	0	0.0%
Total	25	100.0%

30. If you requested guidance in choosing an occupation, please rate the assistance you received at NACC.

Work preparation	Respondents	Percent
Excellent	8	53.3%
Above Average	4	26.7%
Average	3	20.0%
Below Average	0	0.0%
Total	15	100.0%

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31. If you are now or have been employed since completing your program at NACC, please indicate which of the following tasks you have performed at work. Mark all that apply.

Computer tasks	Respondents
E-mail correspondence	14
Information retrieval	13
Word processing	11
Spreadsheets	10
Databases	8
Web browsing	7
Computer-assisted drafting	3
Graphics	2
Financial analysis	2
Desktop publishing	1
Programming	0
Other	10
I do not perform computer tasks at work.	3

Writing tasks	Respondents
Memos	12
Notes	11
Reports	11
Instructions	9
Letters	6
Promotional materials	3
Proposals/plans	2
Manuals	2
Newsletters	1
Other	6
I do not perform written tasks at work.	2

Quantitative tasks	Respondents
Basic arithmetic	15
Medical dosage calculations	11
Algebra	6
Quality control calculations	4
Financial calculations	3
Electronic calculations	3
Geometry	2
Statistics	1
Trigonometry	1
Calculus	0
Other	3
I do not perform quantitative tasks at work.	3

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Items 32-37 contain only the responses of those indicating that they had completed a degree or certificate in the noted program.

32. Cosmetology (Certificate) Majors: If you have taken the National Interstate Council of State Board of Cosmetology exam, please rate how well the NACC nursing program prepared you for this exam:

Preparation for National Interstate Council of State Boards of Cosmetology exam	Respondents	Percent
Very well	1	100.0%
Adequately	0	0.0%
Not well	0	0.0%
Not at all	0	0.0%
Total	1	100.0%

33. Practical Nursing (Certificate) Majors: If you have taken the NCLEX-PN exam, please rate how well the NACC nursing program prepared you for this exam:

Preparation for NCLEX-PN exam	Respondents	Percent
Very well	4	80.0%
Adequately	1	20.0%
Not well	0	0.0%
Not at all	0	0.0%
Total	5	100.0%

34. AAS Nursing Majors: If you have taken the NCLEX-RN exam, please rate how well the NACC nursing program prepared you for this exam:

Preparation for NCLEX-RN exam	Respondents	Percent
Very well	5	62.5%
Adequately	2	25.0%
Not well	0	0.0%
Not at all	1	12.5%
Total	8	100.0%

35. EMS Majors: If you have taken the National Registry of EMTs exam, please rate how well the NACC EMS program prepared you for this exam:

There were no responses to this item.

36. AAS ILT Majors: If you have taken the Electronics Technicians Association, International certification exam, please rate how well the NACC ILT program prepared you for this exam:

Preparation for Electronics Technicians Association, International certification exam	Respondents	Percent
Very well	1	50.0%
Adequately	0	0.0%
Not well	1	50.0%
Not at all	0	0.0%
Total	2	100.0%

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37. AAS Medical Assistant Majors: If you have taken the Registered Medical Assistant exam, please rate how well the NACC Medical Assistant program prepared you for this exam:

Registered Medical Assistant exam	Respondents	Percent
Very well	1	33.3%
Adequately	2	67.7%
Not well	0	0.0%
Not at all	0	0.0%
Total	3	100.0%

Comments*

Please briefly describe an outstanding activity, course, event or person you encountered or experienced at NACC.

- All of the nursing instructors are outstanding!
- Basketball.
- Brent Satterfield.
- I can't choose just one.
- I enjoyed the NACC idol.
- My accounting II and English 102 instructor Paul Higdon and Jessica Whitmore.
- Phi Theta Kappa helped me to grow in my leadership skills because I was an officer.
- Mr. Hodge.
- Tonie Niblett - international student advisor.
- I was very involved with Chorus and *Encore!* my two years at Northeast and value my learning and growth in those activities greatly. Dr. Adkins is an amazing instructor and helped me in so many ways in various aspects of my academic goals and life in general.
- Mr. Holt was the best teacher. He went above and beyond what he should. He took us to Birmingham so we could see an autopsy during anatomy. That is great hands-on teaching. If you had more like him everyone would want to go to school at Northeast.
- Outstanding teacher and person overall was Mr. Gray (Statistics), very informative and caring person.
- Donna Watson-nursing instructor. Mrs. Watson really cared about her students and wanted them to be good nurses.
- There are several who were very helpful but the person who guided me, encouraged me the whole way was Brent Satterfield. He was always willing to help or discuss any problem or just talk. I learned a lot from him.
- Mrs. Bruce had a positive effect on me. She gave me confidence and the extra push I needed to get through the program. My growth during her clinicals was astounding. I feel I was very fortunate to have been taught by the exceptional nursing instructors at NACC. Working in the medical field and seeing different clinical groups come and go, I know NACC instructors are the most knowledgeable by far and all my coworkers thought so. That made me so proud.
- I was impressed with Brad Fricks as an instructor. He was very passionate about his work and it showed in his class. He was strict but expected his students to put as much into class as he did. I had to drop his class due to a family illness but he made a very good impression on me, and I told him so.

*Some comments have been edited for correction of spelling, punctuation, grammatical, or mechanical errors or for clarification. The intent of these comments has not been altered. Comments of a sensitive nature are not included in this report but have been sent to the appropriate personnel.

Please briefly describe an outstanding activity, course, event or person you encountered or experienced at NACC. (continued)

- The plays, directed by Mark Webb, are top-notch and I have recommended them to all my family and friends. My favorite has been "Miss Saigon."
- Dr. Jones was very caring and compassionate when I was experiencing financial difficulty. She did everything possible to ensure that I finished my degree. The Financial Aid Department was great in finding financial aid to continue my degree.
- Jane Hopson is one of the most outstanding instructors I have ever encountered during my course of study at Northeast. She is very professional and wants you to succeed. She will push you to do your best but be there to encourage you when you are ready to give up. Mrs. Hopson was extremely helpful during my course of study and I truly think without her guidance I would not have accomplished as much as I did.
- The one person that I will always remember and will always appreciate from NACC is Ernestine Pace. She was my instructor for many of my course, and if it hadn't been for her, I don't know if i would have graduated. I have chronic migraines and was out frequently with them, and many other instructors would not have put up with that, especially through multiple classes. But Ms. Pace did, and I really appreciate her for it. She helped me when I needed it, and so did class mates. But I will always remember her.
- I was involved in 14 NACC theatre productions. I'm participating in my 15th now. I would not have come back to do a show had I not had such a positive experience in the 10 years that I was involved in the department. Mark Webb has done an outstanding job of creating an extremely professional environment. He truly cares about everyone that comes through the program. He does more than just produce Broadway-quality shows. He changes people's lives forever. He has taught me so much about life and theatre.
- Mr. Fred Rogers - Mr. Rogers assisted me when needed and was easily accessible for information in completing my degree.
- Debra Crawford is one of the best instructors I had. I loved having the chance to work in a classroom with children while doing the field experience.
- An outstanding person I encountered at NACC was Mr. Sam Dobbs. I enjoyed his dedication and self-motivation to helping others. He adapted to each of my situations.
- Joan Reeves and Dr. Daphne Huntley - Both teach with a passion and knowledge of subjects being discussed.
- I panic and stress easily when I have taken math, algebra, calculus (math courses). Dr. Bill Emmett made my courses so much easier to understand. He was a lifesaver, and I will never forget his classes and how he was willing to help each of us to understand. He was an outstanding instructor.
- Mrs. Barbara Palmer. She is an awesome, down-to-earth person. All of the financial aid staff, Shelia Hairston, all adult education (my employers). I love them all.

What did you like best about NACC?

- All the instructors were professional, positive, and fun!
- Close to home and outstanding nursing program.
- Everything was great! Enjoyed my 2 years at NACC.
- Friendly and helpful staff/professors.
- Helpful and caring staff.
- I liked being around all of the people.
- I really liked my teachers. They were very nice, helpful, and they explained the topics well.
- Local and cheaper.
- Location, smaller classes, some of the faculty.
- Online classes.
- People are very nice!!
- The knowledge of the instructors and the access to the helpful information.
- That everything was easy to find and everyone was happy to help if there was a question.
- The campus isn't too hard to navigate and parking was convenient.
- The ease of being able to speak to the people there.
- The small-town feel combined with excellent teachers and staff.
- The theatre program.
- Being so close to home.
- Instructor very helpful.
- Low tuition.
- Small classes, proximity to home. Dr. Campbell is an outstanding president and person.
- The friendly staff and their willingness to help others.
- I enjoyed the small class size. The teachers were very knowledgeable in their field, and to be able to take the classes at night while working during the day was a big plus.
- Since I am an employee at the college, I can say I have had experience with most of the staff, and they are very wonderful people.
- I feel that the best part of NACC is that it is close to home, friendly, and an altogether safe environment to learn.
- Everything; Being around younger kids; and the faculty I had was always cordial and respectful just like the younger kids.
- The community. No one is better than the other. We were all there to learn – academically and socially.
- I loved the atmosphere of NACC. The faculty and staff were always very friendly to help you in any way. I enjoyed my time at NACC and love the campus.
- I liked the teacher/student ratio the best. I really like the more personal feeling of the campus.
- Knowing someone in every class, and if you didn't know someone, you could always talk to someone and make friends that, chances were, you were going to see again in another class.
- The plays and the instructors. Every instructor I had was highly intelligent and easy to learn from.

List any improvements you would suggest for NACC.

- Become a university.
- I would love to see another option for foreign language, especially American Sign Language.
- I wouldn't change a thing.
- It has all been great.
- Maybe more job opportunities, especially with the campus security.
- More school tests that are based on application instead of just definitions.
- Some of the classrooms are outdated.
- Updated facilities. Some classrooms have been in use since the late 1960's.
- Improvement in scheduling.
- More parking!!
- Printer in nursing lab. All other improvements were made during my time there.
- The only improvement I can mention for NACC is that they build a nicer kitchen for those sweet women to cook in down there. Not changing the food or the people or the location, just a better kitchen because they need it.
- Classes offered for students in their related field of study (such as internships) or a hands-on experience class. Classes are a good start, but hands-on experience raises quality of students' ability to the next level.
- STOP smokers from standing by doors to buildings. Non-smokers do NOT want to smell their smoke while entering or leaving a building.
- I would suggest having more than one person to go to for signing up for graduation.
- I often brag about how NACC is better than the 4-year college I am presently enrolled in, so improvements would just make me brag even more.
- The classroom sound system needs improvement and the instructors need to be trained on how to use it.

Northeast Alabama Community College
2011 Alumni Survey
Report

List any specific changes you would suggest to strengthen the program of study you followed at NACC.	
Comment	Program of Study
Had a good experience with all my classes in this program of study.	Business Supervision and Management
Should offer more field experience for students.	Child Development
Ensure all criminal justice courses are offered on campus and online. That way you could have more choices.	Criminal Justice
Need more time for solid modeling.	Drafting and Design Technology
Better equipment available, internship with a company (not TVA - they had a tendency to want a certain group, age, gender, race), first-hand experience.	Industrial Electronics Technology
More clinical experience is needed in a more practical manner. As a student, you have to worry too much about paper work and then, the day of clinical, doing CNA work as opposed to RN work. There needs to be a bigger focus on time management, delegation, and patient priority. Ninety hours of precepting is not enough.	Nursing
It seemed like there weren't very many of the required courses taught during the summer, and only certain ones were taught during the spring and vice versa the ones during the fall. I think a better variety of courses could be given during all three semesters.	Office Administration
The only thing I might change about the program is to teach students for a doctor's office environment as well as hospital. I would suggest the program have a semester of clinical focused in the long-term care facilities. I was not prepared for the workload nor what the environment of a long-term care facility would imply to the nurse on staff. A couple hours that I had a clinical at the long-term care facility was not beneficial at all to prepare us for the real world of work in one. Most LPN's are unable to find a job anywhere but a long-term care facility due to lack of experience. So in my opinion, a full semester of clinical hours in a long-term care facility would be very beneficial. I hope to enter the LPN to RN mobility program. The program is outstanding, and I'm a proud graduate of NACC. Keep up the good work, instructors. I can only hope y'all can someday be as proud of us as we are to be a part of the graduating class of 2010.	Practical Nursing
I wish that education programs could be continued at NACC. I would have loved and much rather preferred to stay at NACC to finish out my degree. I would say more educational field preparations such as Foundations to Education and Education Technology. I had to use up a semester taking courses like these before I could continue on schedule.*	Program not indicated

*The courses to which the respondent refers are 300/400-level education courses taught only at senior institutions.